



**SFIHSS** PUBLIC  
AUTHORITY

The **San Francisco IHSS Public Authority** connects low-income seniors and people with disabilities to qualified IHSS providers, so they may live healthier, happier, and safer lives at home and engaged in the community.



**SFIHSS** PUBLIC  
AUTHORITY

**WE ARE HERE TO HELP  
YOU BE A SUCCESSFUL  
PROVIDER.**



**San Francisco  
IHSS Public Authority**

832 Folsom Street, 9th Floor  
San Francisco, CA 94107



**Office Hours:**

9:00am – 5:00pm

(Closed from 12:00pm - 1:00pm)



**Main Office:**

(415) 243-4477 **VOICE**

(415) 243-4430 **TTY**



[info@sfihsspa.org](mailto:info@sfihsspa.org)



[www.sfihsspa.org](http://www.sfihsspa.org)



[facebook.com/sfihsspa](https://facebook.com/sfihsspa)



**SFIHSS** PUBLIC  
AUTHORITY




**PROVIDER  
RESOURCES**

**Helpful Resources for  
IHSS Providers**

## SAN FRANCISCO IHSS PUBLIC AUTHORITY

### Our Location:

832 Folsom Street, 9th Floor   
San Francisco, CA 94107



### Contact Us By Phone:

415-243-4477 



Visit online for LiveScan appointments,  
PPE distribution, or IP/ID badge:

[www.sfhsspa.org](http://www.sfhsspa.org) 

### Provider Recruitment:

415-593-8110   
[registry@sfhsspa.org](mailto:registry@sfhsspa.org) 

Provider Health, Vision,  
and Dental Benefits:

415-593-8125   
[benefits@sfhsspa.org](mailto:benefits@sfhsspa.org) 

## ELECTRONIC TIMESHEET

Timesheet Submission & Support  
Electronic Services Portal TTS:

833-342-5388 

State Timesheet Support:



866-376-7066 

San Francisco County Support:



415-557-6200   
[ihsspaymentunits@sfgov.org](mailto:ihsspaymentunits@sfgov.org) 

## PROVIDER ASSISTANCE

Visit or Call the IPAC Help Desk:

2 Gough Street   
San Francisco, CA 94103  
415-557-6200 


For New Provider  
Group Orientation: \*

77 Otis Street   
San Francisco, CA 94103  
866-376-7066 

*\* By appointment only.*

## INDEPENDENT PROVIDER UNION SEIU 2015

Local Office Location:


1645 California Street   
San Francisco, CA 94109

Main Phone Number:

855-810-2015 

## CALSAVERS RETIREMENT SAVINGS PROGRAM FOR PROVIDERS

Phone Number:

855-650-6918 

Online Sign-Up:

<https://saver.calsavers.com> 

## MANDATED REPORTING OF ABUSE



Adult Abuse Reporting:

415-355-6700 

Children Abuse Reporting:

800-856-5553 

Report Medi-Cal Fraud:

800-822-6222   
[www.dhcs.ca.gov/fraud](http://www.dhcs.ca.gov/fraud) 

Call to Report Fraud to  
the SF Human Services:

415-557-5771 

## TAX RELATED INFORMATION

The following forms are available at  
2 Gough Street, as needed:

- Form W4 for Federal Tax Withholdings
- Form DE-4 for CA State Tax Withholdings
- For Live in Providers only:
  - » Form SOC2298 for Federal/State Wage Exclusion
  - » (Self-Certification as Live in Provider) Form SOC2299 for Cancellation