



SFIHSS PUBLIC
AUTHORITY

The **San Francisco IHSS Public Authority** connects low-income seniors and people with disabilities to qualified IHSS providers, so they may live healthier, happier, and safer lives at home and engaged in the community.



SFIHSS PUBLIC
AUTHORITY

**WE ARE HERE TO HELP
YOU BE A SUCCESSFUL
PROVIDER.**



**San Francisco
IHSS Public Authority**

832 Folsom Street, 9th Floor
San Francisco, CA 94107



Office Hours:

9:00am – 5:00pm

(Closed from 12:00pm - 1:00pm)



Main Office:

(415) 243-4477 **VOICE**

(415) 243-4430 **TTY**



info@sfihsspa.org



www.sfihsspa.org



facebook.com/sfihsspa



SFIHSS PUBLIC
AUTHORITY



**PROVIDER
RESOURCES**

**Helpful Resources for
IHSS Providers**

SAN FRANCISCO IHSS PUBLIC AUTHORITY

Our Location:

832 Folsom Street, 9th Floor 
San Francisco, CA 94107

Contact Us By Phone:

415-243-4477 

Visit online for LiveScan appointments,
PPE distribution, or IP/ID badge:

www.sfhsspa.org 

Provider Recruitment:

415-593-8110 
registry@sfhsspa.org 

Provider Health, Vision,
and Dental Benefits:

415-593-8125 
benefits@sfhsspa.org 

ELECTRONIC TIMESHEET

Timesheet Submission & Support
Electronic Services Portal TTS:

833-342-5388 

State Timesheet Support:

866-376-7066 

San Francisco County Support:

415-557-6200 
ihsspayoutunits@sfgov.org 

PROVIDER ASSISTANCE

Visit or Call the IPAC Help Desk:

2 Gough Street 
San Francisco, CA 94103
415-557-6200 

For New Provider
Group Orientation: *

77 Otis Street 
San Francisco, CA 94103
866-376-7066 

* By appointment only.

INDEPENDENT PROVIDER UNION SEIU 2015

Local Office Location:

1645 California Street 
San Francisco, CA 94109

Main Phone Number:

855-810-2015 

CALSAVERS RETIREMENT SAVINGS PROGRAM FOR PROVIDERS

Phone Number:

855-650-6918 

Online Sign-Up:

<https://saver.calsavers.com> 

MANDATED REPORTING OF ABUSE

Adult Abuse Reporting:

415-355-6700 

Children Abuse Reporting:

800-856-5553 

Report Medi-Cal Fraud:

800-822-6222 
www.dhcs.ca.gov/fraud 

Call to Report Fraud to
the SF Human Services:

415-557-5771 

TAX RELATED INFORMATION

The following forms are available at
2 Gough Street, as needed:

- Form W4 for Federal Tax Withholdings
- Form DE-4 for CA State Tax Withholdings
- For Live in Providers only:
 - » Form SOC2298 for Federal/State Wage Exclusion
 - » (Self-Certification as Live in Provider) Form SOC2299 for Cancellation