

# — HOW TO BECOME AN IHSS CONSUMER —

If you are a SF resident, and receive Medi-Cal, you may be eligible for In-Home Supportive Services (IHSS) to help you remain safely in your home as an alternative to out-of-home placement



## Are you a Medi-Cal Recipient?

You must have Medi-Cal to qualify for IHSS.  
Call/Visit DAAS to Apply:  
2 Gough Street  
415-355-6700

## Apply for IHSS Services

Call/Visit San Francisco's Department of Aging and Adult Services (DAAS) to apply:  
2 Gough Street  
415-355-6700

## Get assessed by an IHSS Social Worker

IHSS will send a Social Worker to complete a home visit and assess your in-home needs.

## Notification of Services

If approved, you will receive a notice in the mail with the number of authorized hours. You can then hire an IHSS Provider.

## Find a Provider

If you don't have a chosen care Provider, the San Francisco IHSS Public Authority can help you find one. Call: 415-243-4477

# — HOW TO BECOME AN IHSS PROVIDER —

If you are looking for a rewarding career in home care for Older Adults and People with Disabilities, there are opportunities as an In-Home Supportive Services Provider!



## Schedule an Enrollment Appointment

Go online or call Department of Aging and Adult Services (DAAS) to Schedule:  
415-557-6200  
[www.sfhsa.org/1970.htm](http://www.sfhsa.org/1970.htm)

## Complete Enrollment Paperwork

Go to your appointment at the Independent Provider Assistance Center (IPAC) at 77 Otis Street, San Francisco.

## Complete Background Check

All Providers need to complete a LiveScan Background Check. The IPAC will provide a list of service locations.

## Work with your IHSS Consumer

If approved, complete a Provider Designation form with the IHSS Consumer. You can then begin work as an IHSS Provider.

## Join the Provider Registry

If you have available hours to work with additional IHSS Consumers, call the San Francisco IHSS Public Authority: 415-243-4477