



**PUBLIC AUTHORITY MENTORSHIP PROGRAM**

**MENTOR DESCRIPTION**

The Public Authority Mentorship program was created to assist consumers of In-Home Support Services (IHSS) effectively access and manage the services needed to become or maintain their independence.

**Mentor Qualifications:**

- Good communication skills: the ability to listen, understand, question, clarify and give constructive feedback.
- Sound management of time skills.
- Understands and has self-awareness of personal limitations.
- Available a minimum of 8 hours/month and available for monthly Mentorship Meeting.
- Has access to active phone and is able to be contacted.
- Ability to navigate and travel to/from PA office and within reasonable distances within San Francisco.
- Have experience in any of the following arenas: Transitioning from institutional living settings to community living; Living independently in the community; Be a present or past IHSS Consumer; Working as an IHSS Provider
- Must be fluent in English with basic ability to read and write.
- Must pass LiveScan Background Check.
- PREFERRED: Bilingual in Chinese, Spanish, or Russian.
- PREFERRED: Current or former IHSS Consumer.

**Mentorship Responsibilities:**

- Help IHSS consumers find and manage home care workers
- Serve in a one-on-one basis to provide coaching, follow-up, and support for a consumer
- Provide appropriate referrals to other agencies and follow-up so that consumers get the assistance they need with non-home care related issues; including the paratransit system, housing, and self-advocacy
- Be able to share his or her experiences or expertise in navigating IHSS
- Assist people with disabilities who are new to the area
- Have the confidence and willingness to help another person achieve independent living, while at the same time allowing that person to make his or her own choices

**Compensation:** Mentors receive a stipend of \$14/hour

