

ABOUT US....

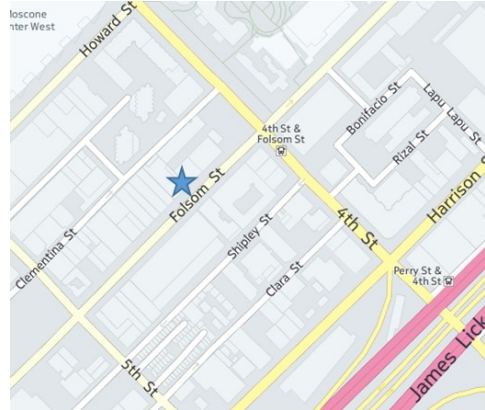
San Francisco's IHSS Public Authority connects low income seniors and people with disabilities to qualified IHSS providers, so they may live healthier, happier and safer lives at home and engaged in the community.

HISTORY....

Recognizing the importance for people to have the ability to live in their homes instead of institutionalized care, California passed funding for in-home care providers for seniors and people with disabilities in the mid-70's. San Francisco's IHSS Public Authority was one of the first counties to provide a centralized provider resource, on-call support, and provider benefits, and for over 20 years continues to provide and expand its services to improve the lives of those we serve and the community as a whole.

CONTACT US

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Office Hours:
9:00am - 5:00pm

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On-Call Line:**
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SFIHSS PUBLIC AUTHORITY

ENGLISH



CONSUMERS

Thrive in your community

By matching low-income elderly and disabled individuals with trained and qualified care providers, people have the ability to live in safety and comfort in their own home. The Public Authority facilitates those connections, and provides on-going support for those in need of an In-Home Support Services (IHSS) Provider.

The Public Authority also offers mentorship services to all Consumers needing additional assistance in finding the right care provider or navigating the IHSS system. Whether transitioning to home care from a hospital, or hiring a Provider for the first time, Mentors are available every step of the way.

Contact the Public Authority for assistance in finding a care provider that is right for you.



PROVIDERS

Valued Care Team

Care providers who work as On-Call and Permanent Independent Providers (IPs) are dedicated and trusted professionals working to make a positive impact in the lives of our consumers.

The Public Authority assists with job placement and skills training to ensure all Providers are prepared for their work, and have the support they need. Additionally, Providers working 25 hours per month or more are eligible to receive medical and dental insurance benefits through the Public Authority.

Applications accepted year-round. Contact the Public Authority or stop by the office for more information.

MENTORS

Making the difference

Mentors provide one-on-one assistance to Consumers for all matters relating to IHSS services, and are a valued part of the care team. Becoming a Mentor with the Public Authority means helping to make positive change in the lives of IHSS Consumers.

All Public Authority Mentors earn an hourly stipend for their services, and serve an average of 2-6 hours per week.

The Public Authority is always looking for Mentors who meet one of the following descriptions:

- People with disabilities
- Past or current IHSS recipients
- People with recent experience transitioning from skilled nursing care to home care
- Former IHSS Providers

If you would like to become a Mentor, call the Public Authority's Mentorship Line.