Message from the Executive Director

Thank you for making this past year yet another remarkable year for the San Francisco Public Authority. This year marked the Public Authority’s 21st year providing much needed services to seniors and people with disabilities, putting the consumer at the center of those services.

Our dedicated staff have done an incredible job at expanding our outreach while strengthening our programs and services. The last few months of the fiscal year were all about ensuring that the Public Authority is a welcoming, accessible, helpful and engaging environment for consumers and providers.

— Kelly Dearman

Program Revenue and Costs for Fiscal Year 2015–16

Funding

Federal Funding $29,882,685
State Funding $1,067,239
County Funding $22,412,013
TOTAL FUNDING $53,361,937

Expenses

IP Benefits (Medical/Dental) $50,608,740
Program & Administrative Cost $1,368,741
PA Staffing $1,384,456
TOTAL EXPENSES $53,361,937
What We Do... Who We Are

• The Public Authority Registry matches IHSS consumers needing assistance with independent providers who offer home and personal care services.

• The SF Public Authority is unique because we have an On-Call Program that offers emergency provider services to consumers without a provider who are being discharged from the hospital and to consumers whose provider is not available.

• The Mentorship Program offers 1-1 direct mentoring with consumers, a training and resource One Stop Center, and a community transition program at Laguna Honda Hospital.

• As part of our ongoing advocacy and education programs, the Public Authority organizes conferences and other forums to educate the public on consumer directed services.

• On behalf of San Francisco’s Independent Provider workforce, the Public Authority negotiates wages and benefits with SEIU Local 2015, the union that represents the Independent Providers.

• The Public Authority offers medical and dental benefits to qualifying Independent Providers.

• As part of the criminal background check, the Public Authority works with the Department of Justice to ensure all current and prospective Independent Providers are properly fingerprinted and cleared for employment.

The mission of San Francisco’s IHSS Public Authority is to provide and promote a service delivery model of consumer directed, in-home support that maximizes the potential of older adults and people with disabilities to live independently and participate in their communities.
We provide many services for consumers, including conferences, workshops and trainings.
Congratulations to Haydee Hernandez, our first On-Call Provider of the month. Her outstanding skills as a provider, her patience with consumers, and her willingness to help whenever needed are what make the On-Call Program so successful.

2,825 On-Call Requests Served

216 New Providers Added to Registry

Providers preparing for the new overtime rules which went into effect on July 1, 2016.
Mentors prepare for their one-on-one meetings with consumers.

552 Consumers Receiving Pre-Interview Assistance
Governing Body

Melvin Beetle Older Consumer  President
Mike Boyd Older Consumer
Luis Calderon Younger Consumer  Vice President
Judith Karshmer DPH Commissioner
Tatiana Kostanian MDC Representative
Kenzi Robi Younger Consumer
Jessie Sandoval Younger Consumer
Rita Semel DHS Commissioner
Gustavo Seriñá DAAS Commissioner  Treasurer
Patricia Webb Younger Consumer
Patricia Webb Worker Representative  Secretary

Public Authority Staff

David Araujo One-Stop Center Liaison
Shelia J. Auzenne Support Services/On-Call Counselor
William Chan Support Services/On-Call Counselor
Loc Chau Director of Finance & Operations
Yvonne Cunningham Administrative Coordinator
Kelly Dearman Executive Director
Vladimir Etalis Support Services/On-Call Counselor
Eren Gutierrez Registry and On-Call Program Manager
Patrick Hoctel Executive Assistant
Betty Hom Receptionist/Admin. Support
Melanie Huang Senior Human Resources Generalist
Poni Ma DOJ Documents Technician
Ophelia Ng Benefits Coordinator
Eileen Norman Deputy Director
Emilio Ramirez Support Services/On-Call Counselor
Irina Selskaya On-Call Program Coordinator
Jingle Tang Support Services/On-Call Counselor
Perry Vermilyea Mentorship Program Manager
Contact Us!

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