San Francisco IHSS Public Authority
832 Folsom St., 9th Floor, San Francisco, CA
Governing Body – Regular Meeting
Minutes of July 17, 2018

Roll Call

Directors Present: Melvin Beetle, Kenzi Robi, Patricia Wooley, Mike Boyd, Tatiana Kostanian, Daisy McArthur, Rita Semel, Tricia Webb

Directors Excused: William Pitts

Also Present: Kelly Dearman – Executive Director, Eileen Norman – Deputy Director, Loc Chau – Director of Finance and Operations, Leon Chow, SEIU Local 2015

Call to Order

Mel Beetle, President of the Governing Body, called the meeting to order at 1:06 p.m. A quorum of the members was present.

Agenda & Minutes

• The agenda was reviewed.
• The minutes of May 8, 2018 were reviewed. A motion to adopt the minutes was made by Rita Semel. The motion was properly seconded by Kenzi Robi. The minutes were unanimously adopted.

President’s Report

• Mel Beetle proposed posting notices in SRO hotels that promote IHSS services. He and the ED will discuss ideas for content.
• Mel reviewed important notes from June’s California IHSS Consumer Alliance statewide call. Important topics included: The Electronic Verification Voice plan, state budget and several bills that will protect the rights of Consumers and Providers.

Director’s Report

• Now that Providers can take sick leave, there is concern that there may be a need for emergency back
up Providers. The PA will not be affected because of our On-Call Providers.

- The Union has proposed “Peer-to-Peer Training”. This will be reviewed at the August meeting by the state legislature. It is on the Governor’s desk for his signature.
- There is a bill in the works that will outline a process for Providers and allow them to report sexual harassment and open an investigation. This bill will also be reviewed in August.
- A bill is being proposed that will help Consumers to reengage with their Providers in the event of a natural disaster.
- The management team met to discuss last fiscal year’s accomplishments which include:
  - A clean audit
  - Livescan
  - 567 Independent Providers were hired from our Registry.
  - Improvements in customer service and conflict resolution
  - The opening of One Stop Resource Center and online resource library
  - Received and executed Kaiser Grant
  - Developed new, interactive website
  - Practice Change Leaders Grant
  - Increased partnership and outreach

Board Education

- **The Public Authority and SEIU Local 2015: How They Work Together – Leon Chow**
  - Union Representative, Leon Chow, explained the relationship between the PA and the Union. The purpose of this partnership is to address and fix the difficulties, challenges and laws that affect Providers. He is looking forward to continuing this partnership.
| Board Education (cont’d) | Practice Change Leaders Presentation – Kelly Dearman  
 o The ED shared her PCL presentation where she offers a solution for the In-Home Care gap. By allocating unused funds already matched to consumers to pay for one-on-one system training the PA can train, empower and teach Consumers to hire and direct their Providers. |
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| Issues & Reports | Programs Report – Eileen Norman – see attached  
 Introduction of New Public Authority Staff  
 o Christina Zamora, Registry Specialist  
 o Rebecca Marques, Community Engagement Coordinator  
 o Stephanie Suchit, Mentorship Service Coordinator |
| Announcements/Public Comment | Consumer, Zachary Karnazes, spoke about issues that he feels are being neglected by the PA. |
| CLOSED SESSION | The Board members unanimously moved into closed session  
 The Board members voted to reconvene into open session and not to report what was discussed in the closed session. |
| Adjournment | The meeting adjourned at 3:00 p.m. |