

**San Francisco IHSS Public Authority  
 832 Folsom St., 9<sup>th</sup> Floor, San Francisco, CA  
 Governing Body – Regular Meeting  
 Minutes of January 8th, 2019**

<b>Board of Directors</b>
<b>Melvin Beetle</b> President Older Consumer Representative
<b>Kenzi Robi</b> Vice President Younger Consumer Representative
<b>Daisy McArthur</b> Secretary Union Representative
<b>Mike Boyd</b> Older Consumer Representative
<b>Tricia Webb</b> Younger Consumer Representative
<b>Patricia Wooley</b> Provider Representative
<b>Rita Semel</b> Human Services Commissioner
<b>Tatiana A. Kostanian</b> Mayor's Disability Council Representative
<b>William Pitts</b> Older Consumer Representative

**Roll Call**

Directors Present: Kenzi Robi, Mike Boyd, Daisy McArthur, Tricia Webb, William Pitts, Patricia Wooley, Tatiana Kostanian

Directors Excused: Melvin Beetle, Rita Semel

Also Present: Kelly Dearman – *Executive Director*, Eileen Norman – *Deputy Director*, Loc Chau – *Director of Finance and Operations*, Jane Lee – *Program and Administrative Analyst*

**Call to Order**

Kenzi Robi, Vice President of the Governing Body, called the meeting to order at 1:20 p.m. A quorum of the members was present.

**Agenda & Minutes**

- The agenda was reviewed.
- The minutes of November 13, 2018 were reviewed. A motion to adopt the minutes was made by Mike Boyd. The motion was properly seconded by William Pitts. The minutes were unanimously adopted.

**President's Report**

- Mel Beetle was unable to attend this meeting and did not have an opportunity to present a report.

**Director's Report**

- The ED and DD have had several meetings with DAAS to maintain a good working relationship and ensure our goals align. DAAS seems very pleased with how our PA operates.
- The new Governor was sworn in yesterday, January 7<sup>th</sup>. The ED will be joining CAPA for a meeting with him sometime in the near future.





## **Director's Report (cont'd)**

- The new SF Supervisors were sworn in today, January 8<sup>th</sup>. The ED will be setting up meetings with each of the Supervisors to inform them about the PA, establish a relationship, and to build awareness about issues that relate to aging adults and people with disabilities. She will reach out to the Board to see who would like to join her for these meetings.
- The Dignity Fund Coalition will be hosting a San Francisco Mayoral Town Hall on Friday, January 11<sup>th</sup>. The ED encouraged members of the Board to attend. This will be a follow up to the mayoral town hall that happened last year with the mayoral candidates. Now that Mayor Breed is in office, this is an opportunity to ask questions about seniors and people with disabilities.

## **Issues & Reports**

- **Programs Report – Eileen Norman** (*see attached*)
  - There may be some disparities in the numbers reported. Because of the holiday, season not all the data was entered at the time that this report was generated.
  - Mentors have officially converted from Independent Contractors to Part-time Employees.
  - Provider Connect Line is working well. We will have more accurate numbers to report at the next meeting.
  - We are wrapping up our Zen Hospice Trainings. These trainings were made possible by a private donor. We've received great feedback from attendees. We hope to host more of these trainings in the future.
  - In December we hosted a holiday party for Mentors and On-Call Providers. It was a great opportunity to honor and thank them for their hard work.





**Issues & Reports  
(cont'd)**

- We now offer 3 trainings in our One Stop Resource Center. They will soon be available online.

- **Governing Body Officers Slate Reminder**

- Elections will be held at the March Meeting

**Board Education**

- **Brainstorming the Future of IHSS – Kelly Dearman**

- The ED encouraged the board members to share their visions for the future of IHSS. What are some important changes that need to be made?
- Patricia Wooly – In order to provide Consumers with adequate care we must ensure that they have better access to Providers who are active and able to work. How do we weed out the Providers that are not? How can we make it easier for Consumers to report abuse?
- William Pitts – We need to build better communication with Social Workers.
- Daisy McArthur – We should establish a closer relationship with City Council and Assembly members. Ms. McArthur also stated that Providers would like to be assigned more hours and would like to receive fairer treatment from Consumers.
- Kenzi Robi – It would be useful to create a Consumer survey especially for Consumers that repeatedly have trouble navigating the IHSS system. THE ED hopes our Consumer Handbook will help to alleviate this issue and guide Consumers through the system.

**Announcements/  
Public Comment**

- Kenzi Robi and Mike Boyd will be attending an Ed Roberts Day Celebration on January 23<sup>rd</sup>. It will be held at The Center for Independent Living in





**Announcements/  
Public Comment  
(cont'd)**

Berkeley. They encouraged the PA staff and Board members to attend.

- Ms. Daisy will let Providers know that they should stop by the Union Hall to vote “yes” or “no” to the new contract and wage changes.

**Adjournment**

- The meeting adjourned at 2:45p.m.

