



**San Francisco IHSS Public Authority**  
**Governing Body – Regular Meeting**  
**Minutes of November 10, 2009**

**Board of Directors**

- Alice Wong**  
President  
Younger Consumer Representative
- James M. Illig**  
Vice President  
Health Commissioner
- Sharon Brunn**  
Treasurer  
Senior Consumer Representative
- Patricia Webb**  
Secretary  
Younger Consumer Representative
- Mike Boyd**  
Senior Consumer Representative
- Rosie Byers**  
Union Representative
- Luis Calderon**  
Younger Consumer Representative
- Kelly Dearman**  
Human Services Commissioner
- Tatiana A. Kostanian**  
Mayor's Disability Council Representative
- Elva Moran**  
Worker Representative
- Ethel Richardson**  
Senior Consumer Representative
- Gustavo Serina**  
Aging & Adult Services Commissioner

<b>Roll Call</b>	Present: Mike Boyd, Sharon Brunn, Rosie Byers, Luis Calderon, Kelly Dearman, Tatiana A. Kostanian, Elva Moran, Ethel Richardson, Gustavo Serina, Tricia Webb and Alice Wong. Excused: Jim Illig.
<b>Others Present</b>	Donna Calame – Executive Director, Patrick Hoctel – Executive Assistant, Megan Elliott – DAAS IHSS and Anthony Nicco – DAAS IHSS. Members of the Public: See list at end.*
<b>Call to Order &amp; Roll Call</b>	The meeting was called to order at 1:10 p.m., followed by the roll call.
<b>Agenda &amp; Minutes</b>	The agenda was accepted, and the July 14 <sup>th</sup> , September 1 <sup>st</sup> and September 25 <sup>th</sup> minutes were adopted.
<b>Director's Report</b>	<p>Donna Calame focused most of her report on October 28<sup>th</sup> testimony at an oversight hearing at the State Capitol. She had been invited by Joint Legislative Budget Committee staff to be on a response panel for the public authority perspective on state DSS's implementation of changes in the way independent providers (IP's) are enrolled in the IHSS program, due to go into effect November 1<sup>st</sup>. She noted there the negative impact it would have if the state persisted with that implementation date, as did CWDA (California Welfare Directors' Association) Executive Director Frank Mecca. He reported that 28 counties had written letters explaining that it was logistically impossible to put these changes into effect by that date. She noted that on a local level, the Public Authority and DAAS were working cooperatively to implement the required changes as quickly as possible and in a way that minimized the barriers to enrollment of IP's.</p> <p>Tony Nicco from DAAS said that in all probability, it would be "at least a couple months until people could be enrolled" in the program as new IP's, partially because state enrollment materials were only in English so far and many workers are monolingual in other languages. He added that it was challenging to figure out how to meet the state's requirements while still running the program. He felt that an opportunity had been missed to truly examine IHSS and make changes that would actually improve it.</p> <p>Luis Calderon asked how the new requirements had affected the Public Authority's Registry. Patrick Hoctel reported that providers who weren't sure what to do with their <i>draft</i> enrollment forms were showing up at the front desk, trying to turn them in there—or calling counselors about what they should do. During one week's time, Authority staff estimated that over 1,000 callers and walk-ins had contacted us in panic and confusion. Providers were told to hold on to their forms until they received final directions about what to do from the City and County.</p> <p>Ms. Calame reported that the National Union of Healthcare Workers (NUHW) had withdrawn its petition for a decertification election before the Public Employees Relations Board (PERB). Also, she was working on a preliminary meeting with SEIU-UHW representatives to discuss possible joint advocacy measures under the terms of our current contract with them.</p>

I H S S  
In-Home Supportive Services  
**Public Authority**

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