

**Issues & Reports
(Continued)**

Ms. Jalali also discussed some areas for improvement as detailed in her Management Letter of Comments. She reported that plans were already in place to make sure various fiscal duties were properly segregated, board members were updated on stipend guidelines and procedures, and our Cafeteria Plan was reconciled on a monthly basis. She said that future audits would be broken down into three phases and that she would be returning in March or April to check with staff on what has been implemented and how things are progressing.

Motion

To accept the FY 2008-09 Audit as presented.

Unanimous approval.

During the joint *Multi-Year Plan Presentation* and *Mid-Year Review of Executive Director*, Ms. Calame updated the board on the staff, agency programs and services, and new projects, some already underway. She reported that the recent changes mandated by the state, especially in regard to enrollment procedures, functional index scores, felony convictions, etc., had led to a flood of calls from panicked IP's and IHSS consumers. Despite the loss of our receptionist, staff had stepped forward to cover the front desk and make sure everyone got the most current and accurate information.

Ms. Calame also reported that the Central Registry and On-Call Program were running at full tilt and that the new (October 2008) Consumer Peer Mentor Program was expanding. She said that as the CPMP was now getting more established, we were working on making a more formal program/statement out of it. Alice Wong said that she envisioned this program as one that could be replicated elsewhere and suggested a formal evaluation of the CPMP. Ms. Calame added that Terry Schmitt and another photojournalist were interviewing and videotaping some of the peer mentors and mentees, as the former Laguna Honda Hospital residents adjusted to independent living. Mr. Illig said that capturing these stories in pictures was very important.

Ms. Calame briefly discussed the Training Academy for Personal Care Assistants (TAPCA), a project that she, Program Manager Maria Olivares and Edith Bello-Estrada have been working on with the Consortium with support from DAAS. After a brief history of the project, several board members had questions and requested a special meeting to cover more detail. Mr. Illig wondered why there had not been an RFP on the project. Mr. Calderon, Mr. Illig, Ms. Wong and Ms. Byers were interested in participating in the meeting. Given DAAS support, it is also crucial that Gustavo Serina participate. They will report back to the full board in March.

Given all the proposed changes to the IHSS program and the confusion and anxiety among consumers and IP's, the board discussed the best way to communicate with these groups and when this should happen. Ms. Calame explained that due to budget cuts this fiscal year, no newsletter had gone out yet. Members agreed that it was essential to communicate with consumers and IP's. Some suggested a mid-year mailing when we would hopefully have a better understanding of what the changes were going to be and their impact. Others proposed coordinating a mailing with DAAS, though Kelly Dearman stressed that "whatever we put out should be our own, rather than the state's or city's." The board asked Ms. Calame to come to the March meeting with a plan.

The board discussed whether to add consideration of an ERO to its agenda in March. Mr. Illig supported the idea and others agreed. Ms. Wong, Mr. Calderon and Mr. Illig will meet with Ms. Calame in February to discuss this further. Mr. Serina will be encouraged to join them. Ms. Calame will give some historical background on the subject at that time.

**Public
Education**

Little time remained for a discussion of the board's public education campaign. However, it was suggested that in order to keep the topic of IHSS before the public, members could do such things as write weekly letters to the editor at the *SF Chronicle*.

Adjournment

The meeting was adjourned at 3:00 p.m.

Patricia Webb, Secretary

*Members of the public: Bernie Castro, Adrian Maldonado, Juan Antonio Molina, Li Bao Pan, Ravick Ruiz, Jessica Summerville, Sonia Tem, Roland Wong and Susanne Yu.