

San Francisco In Home Support Services Public Authority
YTD On-Call Statistics

| MONTH/YEAR | TOTAL ON-CALL REQUESTS | TOTAL CONSUMERS SERVED | TOTAL ON-CALL HOURS SERVED | ACTUAL COST |
|--------------------|-------------------------------|-------------------------------|-----------------------------------|--------------------|
| Total to Date 2001 | 380 | 131 | 1686.5 | \$23,207.00 |
| Total to Date 2002 | 899 | 262 | 3048.5 | \$41,077.00 |
| January 2003 | 73 | 26 | 226 | \$3,077.00 |
| February 2003 | 65 | 19 | 201 | \$2,737.00 |
| March 2003 | 122 | 24 | 325.5 | \$4,516.00 |
| April 2003 | 134 | 28 | 384 | \$5,278.00 |
| May 2003 | 131 | 31 | 334 | \$4,663.00 |
| June 2003 | 86 | 23 | 289 | \$3,898.00 |
| July 2003 | 91 | 28 | 299 | \$4,043.00 |
| August 2003 | 109 | 29 | 298 | \$4,121.00 |
| September 2003 | 69 | 22 | 208 | \$2,841.00 |
| October 2003 | 78 | 24 | 210 | \$2,910.00 |
| November 2003 | 141 | 37 | 424 | \$5,793.00 |
| December 2003 | 105 | 30 | 302 | \$4,149.00 |
| Total to Date 2003 | 1204 | 321 | 3500.5 | \$48,026.00 |
| MONTH/YEAR | TOTAL ON-CALL REQUESTS | TOTAL CONSUMERS SERVED | TOTAL ON-CALL HOURS SERVED | ACTUAL COST |
| January-04 | 90 | 24 | 314 | \$4,218.00 |
| February-04 | 104 | 22 | 331 | \$4,492.00 |
| March-04 | 111 | 28 | 370 | \$4,995.00 |
| April-04 | 60 | 25 | 196 | \$2,652.00 |
| May-04 | 87 | 25 | 315 | \$4,215.00 |
| June-04 | 85 | 24 | 266 | \$3,617.00 |
| July-04 | 99 | 30 | 324 | \$4,383.00 |
| August-04 | 118 | 34 | 343.5 | \$4,712.00 |
| September-04 | 109 | 31 | 304.5 | \$4,199.00 |
| October-04 | 111 | 22 | 344 | \$4,683.00 |
| November-04 | 124 | 19 | 379 | \$5,168.00 |
| December-04 | 136 | 30 | 402.5 | \$5,510.00 |
| TOTAL TO DATE 2004 | 1234 | 314 | 3889.5 | \$52,844.00 |